



Terms and Conditions

The following Terms & Conditions apply to any and all bookings and interactions with Dream Adventure Travel, LLC. ("Dream Adventure", "We", "Our"). Please read these terms carefully as they set forth the rights and responsibilities of Dream Adventure and its clients ("clients", "you"). By using our website or contacting us to book travel, you hereby agree to the terms set forth below. In addition, you agree that you are at least 18 years of age, or otherwise authorized to enter into a contractual relationship in the state of Florida. PLEASE READ THESE TERMS IN FULL BEFORE USING OUR SITE OR SERVICES.

Booking Travel

- Inquiry into vacation packages may be done on the Dream Adventure Travel website, via email, or by contacting our Booking Agent via phone.
- Our Agents will take your requests, dates, and destinations in mind to create a vacation package that will include airfare, lodging, meals and activities (as requested)
- To secure a vacation package, Client must complete an Enrollment Form and submit a non-refundable deposit to hold the vacation package at the noted price.
- By signing the Enrollment Form, clients agree to these Terms and Conditions and any other terms set for in the Enrollment Form.
- By booking travel through Dream Adventure Travel, you agree to abide by any separate terms and conditions of any supplier providing services related to your booking (airlines, transport, lodging, etc)
- By booking travel through Dream Adventure Travel, you agree that any violation of these terms or those of any supplier could result in the cancellation of your vacation package and/or related reservations.

Seller of Travel

- Dream Adventure Travel is a Florida-registered **Seller of Travel, No. ST42958**

Payments, Cancellations & Refunds

- Once the Travel Agent has found an acceptable vacation package to the Client's liking, the Client will complete an Enrollment Form to agree to the details of the package as well as payment of the deposit and subsequent payments.
- Clients must make a non-refundable deposit to reserve vacation packages.
- The deposit amount will be determined based on the total price quoted for the package.
- Upon payment of the deposit, Clients may not make material changes to the requested travel, including but not limited to the number of travelers, the dates of travel, destination(s), etc. This is because packages are priced to include all services requested, and changing material details will require a new booking.



- Prior to the dates of travel, Client must make installment payments to complete the booking. Your Booking Agent will discuss a timeline for such payments based on the total cost and dates of travel.
- Payments will be collected via credit card authorization either in paper or electronic format.
- **Dream Adventure Travel cannot offer refunds** as payments will be made to a third party to secure reservations.
- Should Client fail to make payments on time, all previous payments shall be forfeited and no refunds shall be offered.

Travel Insurance

- We strongly encourage clients to purchase a travel insurance/cancellation insurance policy to protect their investment in case of the need to cancel or other occurrence prevents travel
- Dream Adventure Travel will recommend travel insurance providers to Clients during the booking process, and Clients must attest to purchase or in lieu of purchase, that they accept the risk of traveling without a travel insurance policy in place.
- Dream Adventure Travel is not liable for any losses, cancellations, interruptions, or other unexpected occurrences that occur after the booking (unless caused by the negligence of Dream Adventure Travel)
- Client agrees that any claims for reimbursement related to lost or delayed luggage, trip cancellation, illness, etc., should be made through Client's travel insurance or other insurance provider.

Photo and Video

- On any trip led by Dream Adventure Travel, we reserve the right to employ a photographer and/or videographer. However, Client must give express consent to allow Dream Adventure Travel to publish photos or videos of Client. Dream Adventure will use photos and videos in marketing materials and online advertisements.

Release of Liability & Assumption of Risk

- Client agrees that they understand the risk associated with any activities related to their vacation package.
- Client releases the activity operator and Dream Adventure Travel from responsibility should an accident take place.
- Client agrees that they have valid travel and health documents which allow them to travel on the requested dates
- Dream Adventure Travel encourages Clients to purchase cancellation and/or Travel Insurance to cover them in case of any cancellations, restrictions on travel or other unexpected occurrences.



Privacy Policy

Dream Adventure Travel is committed to protecting the privacy of any personal information you provide to us and our representatives. We take the following actions in safeguarding your information:

- Only use your information as authorized by you
- Not disclosing your personal information with anyone not authorized to receive that information (we do share your information with travel suppliers to carry out your reservations)
- Only authorized employees, contractors and supplies can view your information, and only as needed to complete their role in your vacation package.
- Ensure that our supplies abide by our privacy policies.
- Upon request, we will delete your personal information from our records.

Information We Collect:

- Names
- Emails
- Phone Numbers
- Passport and/or visa documentation
- Insurance policy information
- Credit Card to collect payment for vacation package
- Passenger flight details (when requested by another carrier or third party to secure safe departure and arrival of Clients)
- Passenger itineraries (only as needed by third parties to secure safe departure and arrival of Clients)
- IP Address (when Client visits Dream Adventure Travel website)

How we Collect Information:

- Via online forms
- Via email
- Via phone
- Via fax
- Website Cookies
- Electronic Payment Processors

How We use Your Information

- Make reservations for travel on your behalf
- Email invoices and reminders about your travel
- Email important information about your travel
- Email you company updates and marketing information (unless you opt out of such communications)



General Terms & Conditions

- The laws of the State of Florida shall govern these terms and conditions and any disputes arising out of these terms.
- Any disputes arising out of these terms shall have exclusive jurisdiction and venue in the courts of Broward County, Florida, USA.
- The terms and conditions contained herein constitute the entire agreement between you and Dream Adventure Travel, and your express agreement to these terms will be required upon booking any services with Dream Adventure Travel.
- These terms shall apply to any bookings, use of the website, communications with Dream Adventure Travel agents, employees, and contractors.